

Abbott Point of Care
400 College Road East
Princeton, NJ 08540

i-STAT 1 Analyzer JAMS258 / CLEW A49
Software Update

Dear i-STAT Partner:

The latest i-STAT 1 analyzer software (JAMS258 / CLEW A49) is now available for customer distribution. The **current A48 CLEW software expires on 11-December-2024 at 8:00am** and the new CLEW A49 is valid until 18-June-2025 at 8:00am.

Included with this letter is the following:

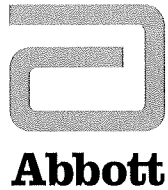
- The US English Product Update for the October 2024 software release. This document describes changes to the i-STAT 1 System and its associated user documentation.

Important Product Notification: Abbott Point of Care made the decision in May 2023 to discontinue shipment of i-STAT 1 analyzer software on CD-ROMs. Beginning with the October 2023 software release and continuing with the October 2024 release, the i-STAT 1 analyzer software must be downloaded directly from the Support page of www.globalpointofcare.abbott. **Reminder: Customers must have a user account at www.globalpointofcare.abbott to access software files.**

Additionally, please note that the analyzer software file posted to the Abbott Point of Care website is now packaged in a .zip format, instead of the previous .exe format. Instructions for downloading and extracting the .zip software file can be found on the Software Update page of the website: <https://www.globalpointofcare.abbott/us/en/secure/support/istat-brand/istat1-product/istat-system-software-update.html> and in the software update Technical Bulletins.

Upon receipt of your package, you must make sufficient additional packages to distribute to your i-STAT 1 customers.

It is your responsibility to include a cover letter with each software package plus any information that your markets require you to include.



i-STAT 1 System Mandatory Software Update Release Notes October 2024

This update includes information regarding new software for the i-STAT 1 analyzer. **This is a mandatory i-STAT 1 Software update.** The i-STAT 1 analyzer software may be downloaded directly from the Abbott website: www.globalpointofcare.abbott.

REMINDER:

- Customers must have a user account at www.globalpointofcare.abbott to access software files.

UPDATES:

Note 1: As previously communicated in October 2023, the i-STAT 1 analyzer software is no longer being provided on CD-ROM and is only available in the Support section of the Abbott website www.globalpointofcare.abbott.

SOFTWARE VERSION

The correct version of software and CLEW to install in your analyzers is listed below.

STANDARD SOFTWARE

JAMS258 & CLEW A49

Please note that the current software expires **11-DECEMBER-2024**.

Expiration Date

Fifteen days before the software expires, a message will be displayed on the analyzer screen to alert the user of the pending expiration date. If this update is not performed by 8:00am on 11-DECEMBER-2024, testing will be disabled and the analyzer will display "EXPIRED SOFTWARE – UPDATE REQUIRED – SEE MANUAL" (quality check code 12).

The new software expires 18-JUNE-2025.

PRODUCT LIFECYCLE REMINDERS AND NOTIFICATIONS

Abbott is committed to maintaining the highest standards for the products we design, develop, and maintain. As part of this commitment, it is necessary to transition products through their product lifecycle.

END-OF-SUPPORT REMINDER(S)

No products have reached end-of-life or end-of-support during this cycle.

i-STAT 1 ANALYZER UPDATES

The test result timestamp for immunoassay and coagulation cartridges has been updated to align with the end of the test cycle. This change brings immunoassay and coagulation cartridges in line with all other i-STAT cartridges. Previously, the timestamp for some cartridges was near the beginning of the test, close to the time of cartridge insertion.

i-STAT/DE SOFTWARE & USER GUIDE UPDATES

i-STAT/DE version 2.12 includes these enhancements:

1. Added support for Microsoft Edge web browser.
2. Added support for Microsoft Server 2019 x64 operating system.
3. Added support for Microsoft Server 2022 x64 operating system.
4. Updated database for PT^{plus} panel to include PT and INR analytes and remove PT+ and INR+.
5. i-STAT/DE v2.12 installation package is only available on-demand, please check with your local i-STAT Specialist or local i-STAT Support personnel for availability.

Note: i-STAT/DE v2.11 is still available on CD-ROM.

6. Corrected string display from Customization Workspace.
7. Implemented branding updates.