



March 14, 2024

Subject: Abbott Inventory Update: Nutrition Products

Abbott continuously reviews our inventory to provide customers with the most up-to-date and accurate product availability information. The table below lists products that are currently low in inventory or out-of-stock. We apologize for the current inventory position and are doing everything we can to address the situation.

Effective 4/1/2024, all backorders/ open items that have not shipped within 14 calendar days of the date the order was placed will be cancelled. Cancelled items will need to be reordered.

The table below provides suggested alternatives to meet the nutritional needs of your patients. Healthcare professionals should determine the best alternative product and transition plan for patients.

| Low Inventory                        |        |                    |                                    |        |
|--------------------------------------|--------|--------------------|------------------------------------|--------|
| Product                              |        |                    | Suggest Alternative                |        |
| Adult Institutional Item             | Item # | Est. Recovery Date | Adult Institutional Item           | Item # |
| Ensure HP Chocolate 8oz ARC          | 64895  | April              | Ensure HP Chocolate 8oz Bottle     | 64134  |
| Ensure HP Vanilla 8oz Bottle         | 64136  | April              | Ensure HP Vanilla 8oz ARC          | 64898  |
| Ensure Original Chocolate 8oz Bottle | 58293  | April              | Ensure Original Vanilla 8oz Bottle | 58297  |
| Ensure Original Strawberry 8oz ARC   | 64933  | April              | Ensure Original Chocolate 8oz ARC  | 64937  |
| Ensure Original Vanilla 8oz ARC      | 64931  | April              | Ensure Original Chocolate 8oz ARC  | 64937  |
| Ensure Plus Vanilla 8oz ARC          | 64905  | April              | Ensure Plus Chocolate 8oz ARC      | 64911  |
| Ensure Surgery 8oz ARC 15ct          | 66436  | March              | Ensure Surgery 8oz ARC 24ct        | 65047  |
| Glucerna 1.2 Cal 1.5L RTH            | 62675  | April              | Glucerna 1.2 Cal 1L RTH            | 62677  |
| Hi-Cal Vanilla 1L Bottle             | 58253  | April              | TwoCal HN Vanilla 8oz ARC          | 64809  |
| Jevity 1.2 Cal 1.5L RTH              | 62667  | April              | Jevity 1.2 Cal 1L RTH              | 62683  |
| Jevity 1.5 Cal 1.5L RTH              | 62689  | April              | Jevity 1.5 Cal 1L RTH              | 62681  |
| Osmolite 1.2 Cal 1.5L RTH            | 62693  | April              | Osmolite 1.2 Cal 1L RTH            | 62697  |
| Osmolite 1.5 Cal 8oz ARC             | 64837  | March              | Osmolite 1.2 Cal 8oz ARC           | 64635  |
| Vital HP 1L RTH                      | 63081  | April              | Vital HP 8oz ARC                   | 64820  |
| Product                              |        |                    | Suggested Alternative              |        |
| Pediatric Specialty Nutrition Item   | Item # | Est. Recovery Date | Pediatric Specialty Nutrition Item | Item # |
| None                                 | N/A    | N/A                | N/A                                | N/A    |

*The use of tube feeding products must be determined by the healthcare professional. When patients need to change to a new formula, please work with that patient's healthcare professional to determine the best alternative product and transition plan.*

We are also pleased to inform you of these previous low inventory items that are recovered and available to order:

- Ensure Original Chocolate 8oz ARC (**#64937**)
- Ensure Original Strawberry 8oz Bottle (**#58295**)
- Ensure Plus Chocolate 8oz ARC (**#64911**)
- Ensure Plus HP Strawberry 8oz ARC (**#68232**)
- Ensure Plus Strawberry 8oz ARC (**#64907**)
- Glucerna Shake Strawberry 8oz ARC (**#64925**)



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Additionally, as previously communicated the table below provides items that have been deprioritized and will continue to experience long-term out of stock disruptions. Healthcare professionals should determine the best alternative product and transition plan for patients.

| Deprioritized                        |        |                    |                                    |        |
|--------------------------------------|--------|--------------------|------------------------------------|--------|
| Product                              |        |                    | Suggested Alternative              |        |
| Adult Institutional Item             | Item # | Est. Recovery Date | Adult Institutional Item           | Item # |
| Ensure Enlive Strawberry 8oz Bottle  | 64281  | TBD                | Ensure Enlive Vanilla 8oz Bottle   | 64286  |
| Ensure Original Butter Pecan 8oz ARC | 64935  | TBD                | Ensure Original Chocolate 8oz ARC  | 64937  |
| Ensure Original Powder Vanilla       | 00750  | TBD                | Ensure Original Vanilla 8oz Bottle | 58297  |
| Ensure Plus 32oz Bottle              | 58251  | TBD                | Ensure Original Vanilla 8oz Bottle | 58297  |
| Ensure Plus Butter Pecan 8oz ARC     | 64909  | TBD                | Ensure Plus Chocolate 8oz ARC      | 64911  |
| Ensure Plus Chocolate 8oz Bottle     | 58299  | TBD                | Ensure Plus Chocolate 8oz ARC      | 64911  |
| Ensure Plus Strawberry 8oz Bottle    | 58301  | TBD                | Ensure Plus Chocolate 8oz ARC      | 64911  |
| Ensure Plus Vanilla 8oz Bottle       | 58303  | TBD                | Ensure Plus Chocolate 8oz ARC      | 64911  |
| Ensure Plus HP Butter Pecan 8oz ARC  | 68236  | TBD                | Ensure Plus HP Chocolate 8oz ARC   | 68230  |
| Glucerna 1.0 Cal 8oz ARC             | 64913  | TBD                | Glucerna 1.0 Cal 1L RTH            | 62671  |
| Glucerna Shake Butter Pecan 8oz ARC  | 64927  | TBD                | Glucerna Shake Vanilla 8oz ARC     | 64922  |
| Jevity 1.0 Cal 8oz ARC               | 64759  | TBD                | Jevity 1.0 Cal 1L RTH              | 62685  |
| Nepro Butter Pecan 8oz ARC           | 64798  | TBD                | Nepro Vanilla 8oz Bottle           | 62585  |
| Nepro Vanilla 8oz ARC                | 64803  | 2025               | Nepro Vanilla 8oz Bottle           | 62585  |
| Osmolite 1.0 Cal 8oz ARC             | 64633  | TBD                | Osmolite 1.0 Cal 1L RTH            | 62691  |
| Perative 8oz ARC                     | 64816  | TBD                | Perative 1L RTH                    | 62723  |
| Product                              |        |                    | Suggested Alternative              |        |
| Pediatric Specialty Nutrition Item   | Item # | Est. Recovery Date | Pediatric Specialty Nutrition Item | Item # |
| EleCare Jr Chocolate                 | 66273  | TBD                | EleCare Jr Vanilla                 | 56585  |
| EleCare Jr Bannana                   | 66275  | TBD                | EleCare Jr Vanilla                 | 56585  |

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Effective 4/1/2024, all backorders/ open items that have not shipped within 14 calendar days of the date the order was placed will be cancelled. Cancelled items will need to be reordered.

For outstanding questions regarding your orders or for other information about Abbott's nutrition products, please contact our Customer Service team at 1-800-551-5838. If ordering through a Distributor, work directly with your distributor representative on alternative product availability.

Sincerely,

Scott Calus  
Divisional Vice President  
Therapeutic Nutrition Sales