

March 28, 2024

Subject: Abbott Inventory Update: Nutrition Products

Abbott continuously reviews our inventory to provide customers with the most up-to-date and accurate product availability information. The table below lists products that are currently low in inventory or out-of-stock. We apologize for the current inventory position and are doing everything we can to address the situation.

Effective 4/1/2024, all open backorders that have not shipped within 14 calendar days of the date the order was placed will be cancelled. Cancelled items will need to be reordered.

The table below provides suggested alternatives to meet the nutritional needs of your patients. Healthcare professionals should determine the best alternative product and transition plan for patients.

Low Inventory				
Product			Suggest Alternative	
Adult Institutional Item	Item #	Est. Recovery Date	Adult Institutional Item	Item #
Ensure Compact Chocolate 4oz Bottle	64362	May	Ensure Compact Vanilla 4oz Bottle	64356
Ensure Original Chocolate 8oz Bottle	58293	April	Ensure Original Strawberry 8oz Bottle	58295
Ensure Original Strawberry 8oz ARC	64933	May	Ensure Original Chocolate 8oz ARC	64937
Ensure Original Vanilla 8oz ARC	64931	April	Ensure Original Chocolate 8oz ARC	64937
Ensure Original Vanilla 8oz Bottle	58297	April	Ensure Original Strawberry 8oz Bottle	58295
Ensure Plus Chocolate 8oz ARC	64911	April	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Strawberry 8oz ARC	64907	April	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Vanilla 8oz ARC	64905	May	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Surgery 8oz ARC 15ct	66436	April	Ensure Surgery 8oz ARC 24ct	65047
Glucerna 1.2 Cal 1.5L RTH	62675	April	Glucerna 1.2 Cal 1L RTH	62677
Hi-Cal Vanilla 1L Bottle	58253	April	TwoCal HN Vanilla 8oz ARC	64809
Jevity 1.2 Cal 1.5L RTH	62667	April	Jevity 1.2 Cal 1L RTH	62683
Jevity 1.5 Cal 1.5L RTH	62689	April	Jevity 1.5 Cal 1L RTH	62681
Jevity 1.5 Cal 8oz ARC	64628	April	Jevity 1.5 Cal 1L RTH	62681
Osmolite 1.2 Cal 1.5L RTH	62693	April	Osmolite 1.2 Cal 1L RTH	62697
Vital HP 1L RTH	63081	April	Vital HP 8oz ARC	64820
Product			Suggested Alternative	
Pediatric Specialty Nutrition Item	Item #	Est. Recovery Date	Pediatric Specialty Nutrition Item	Item #
None	N/A	N/A	N/A	N/A

The use of tube feeding products must be determined by the healthcare professional. When patients need to change to a new formula, please work with that patient's healthcare professional to determine the best alternative product and transition plan.

We are also pleased to inform you of these previous low inventory items that are recovered and available to order:

- Ensure HP Chocolate 8oz ARC (#64895)
- Osmolite 1.5 Cal 8oz ARC (#64837)



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Additionally, as previously communicated the table below provides items that have been deprioritized and will continue to experience long-term out of stock disruptions. Healthcare professionals should determine the best alternative product and transition plan for patients.

Deprioritized				
Product			Suggested Alternative	
Adult Institutional Item	Item #	Est. Recovery Date	Adult Institutional Item	Item #
Ensure Enlive Strawberry 8oz Bottle	64281	TBD	Ensure Enlive Vanilla 8oz Bottle	64286
Ensure Original Butter Pecan 8oz ARC	64935	TBD	Ensure Original Chocolate 8oz ARC	64937
Ensure Original Powder Vanilla	00750	TBD	Ensure Original Strawberry 8oz Bottle	58295
Ensure Plus 32oz Bottle	58251	TBD	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Butter Pecan 8oz ARC	64909	TBD	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Chocolate 8oz Bottle	58299	TBD	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Strawberry 8oz Bottle	58301	TBD	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus Vanilla 8oz Bottle	58303	TBD	Ensure Plus Fiber Vanilla 8oz Bottle	67086
Ensure Plus HP Butter Pecan 8oz ARC	68236	TBD	Ensure Plus HP Chocolate 8oz ARC	68230
Glucerna 1.0 Cal 8oz ARC	64913	TBD	Glucerna 1.0 Cal 1L RTH	62671
Glucerna Shake Butter Pecan 8oz ARC	64927	TBD	Glucerna Shake Vanilla 8oz ARC	64922
Jevity 1.0 Cal 8oz ARC	64759	TBD	Jevity 1.0 Cal 1L RTH	62685
Nepro Butter Pecan 8oz ARC	64798	TBD	Nepro Vanilla 8oz Bottle	62585
Nepro Vanilla 8oz ARC	64803	TBD	Nepro Vanilla 8oz Bottle	62585
Osmolite 1.0 Cal 8oz ARC	64633	TBD	Osmolite 1.0 Cal 1L RTH	62691
Perative 8oz ARC	64816	TBD	Perative 1L RTH	62723
Product			Suggested Alternative	
Pediatric Specialty Nutrition Item	Item #	Est. Recovery Date	Pediatric Specialty Nutrition Item	Item #
EleCare Jr Chocolate	66273	TBD	EleCare Jr Vanilla	56585
EleCare Jr Bannana	66275	TBD	EleCare Jr Vanilla	56585

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For outstanding questions regarding your orders or for other information about Abbott's nutrition products, please contact our Customer Service team at 1-800-551-5838. If ordering through a Distributor, work directly with your distributor representative on alternative product availability.

Sincerely,

Scott Calus
Divisional Vice President
Therapeutic Nutrition Sales