



Abbott

October 2024

Subject: Available to order: Glucerna® Original Shake (Retail)

Dear Customer:

Abbott is committed to providing patients and customers with the essential health care products, services and support they need. The availability of our products is fundamental to meeting that commitment and is a top priority. We are currently forecasting a period of out-of-stock for our Glucerna® Therapeutic Nutrition Shake 8-fl. oz. Abbott Reclosable Container (ARC) products. We offer our sincere apologies for challenges you may experience while sourcing our products.

To better support our valuable Institutional customers, we are increasing production of certain retail SKUs with comparable formulations for institutional usage during this period of low supply. The following product will be made available for our institutions to add to their formularies and for providers to service their patients as Oral Nutritional Supplement options:

- Glucerna® Original Shake 8-fl. oz. Reclosable Plastic Bottle (RPB)

See charts below for nutrient comparisons:

	Current: Glucerna® Therapeutic Nutrition Shake			New: Glucerna® Original Shake (Retail)		
Size	8-fl. oz. reclosable carton, 24ct per case			8-fl. oz. reclosable plastic bottle, 24ct per case		
Calories, kcal	220			180		
Protein, g	10			10		
Fat, g	9			9		
Total Carbohydrate, g	26			16		
Dietary Fiber, g	4			4		
Sugar, g	7			4		
Added Sugar, g	7			4		
Timing of Availability	Refer to weekly customer inventory letter			October 2024		
Retail Availability	No			Yes		
List Numbers	Vanilla: 64922	Chocolate: 64929	Strawberry: 64925	Vanilla: 57801	Chocolate: 57804	Strawberry: 57807
Pricing	Pricing for new RPB item will be the same as current pricing of comparable ARC item per your contract					
Item Image						

Please work with your Abbott representative to evaluate the full product profile and any questions on the pricing for your particular contract. Healthcare professionals should determine the best alternative product and transition plan for patients.

If you purchase Abbott Nutrition products through a distributor, it is recommended that you work directly with your distributor for guidance on timing. If you have any questions and purchase products directly from Abbott Nutrition, please contact your Abbott representative or customer service at 1-800-551-5838.

Sincerely,

A handwritten signature in black ink, appearing to read 'Maria Rivas', with a stylized, cursive script.

Maria Rivas
Divisional Vice President and General Manager, Therapeutic Nutrition
Abbott