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June 26, 2024

UPDATE: Glove Supply Disruption in Foley Catheter and Intermittent Catheter Trays

Dear Valued Customer,

Thank you for your patience while we worked to address the supply disruption affecting the sterile gloves in our Foley catheter and Intermittent catheter trays. We are pleased to share that we have successfully identified a solution for this challenge and are in the process of integrating the new glove supply into production.

Key Updates:

Sterile Gloves Availability: Customers can expect to begin seeing sterile gloves in our Foley catheter and Intermittent catheter trays in **August**. Exact timing will be dependent on inventory levels at each account or distribution/self-distribution warehouse.

Yellow Sticker Identification: To facilitate easy differentiation, **trays containing sterile gloves will not bear the yellow sticker** on the outer label. This visual cue will help you quickly identify which trays include gloves and which do not.

We appreciate your ongoing confidence in our brand as we continue to deliver top-quality medical products. If you have any further questions or require additional assistance, please do not hesitate to reach out to our Customer Service team.

Thank you for your continued trust in our products and services.

Sincerely,

Kristine Nilsen

Senior Marketing Manager, US Region