



May 16, 2025

Subject: Update on Availability of Bleach Wipes

Dear Valued Customer,

Thank you for your continued support and trust in our products. I am writing to provide an update regarding the current backorders of our bleach wipes.

As part of our ongoing commitment to improving supply reliability and service, we recently transitioned our manufacturing operations to a new facility last month. While this move positions us to better serve you in the long term, we are currently experiencing delays in receiving key raw materials needed to resume full production.

We expect these materials to arrive by late June, and we anticipate returning to normal operations in July. In the meantime, we are doing everything we can to expedite the process and minimize disruptions to your supply.

We sincerely apologize for the inconvenience and appreciate your patience and understanding during this transition. If you have any questions or need further assistance, please don't hesitate to reach out to our customer service team.

Thank you again for your continued partnership.

Sincerely,

Alix Cona

Director of U.S. Sales

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