

October 1, 2024

SUBJECT: IV Solutions Protective Allocation Update

Dear Distributor,

As a leading manufacturer of intravenous (IV) solutions products, ICU Medical remains dedicated to meeting the ongoing needs of our customers and their patients. In response to recent events associated with Hurricane Helene, we want to provide our distributors and customers with an important update on the ICU Medical IV Solutions portfolio.

ICU Medical's Austin, Texas IV Solutions manufacturing facility was unaffected by Hurricane Helene and is continuing to operate and produce IV Solutions as normal. **To help supply ICU Medical IV Solutions customers, we have placed our IV Solutions portfolio on a protective allocation based on the average ICU Medical IV Solutions purchase history from January 2024 through June 2024. Therefore, ICU Medical is asking our distributor partners to implement fair-share allocations to existing customers with six months of previous ICU Medical purchase history.**

We are continuing to collaborate with government agencies while actively monitoring potential increases in demand for IV Solutions and have already taken necessary steps to increase production appropriately to help meet market needs while protecting inventory for our customers. Our IV Solutions inventory remains in a healthy position as we move to ramp up our capabilities in the near term.

Should you have any questions or need assistance, please contact our Customer Care Department at 1-866-829-9025 or email ProductAvailability@icumed.com.

Thank you again for your business and continued support of ICU Medical products.

Sincerely,



Dante Tisci
Corporate Vice President



J. Catherine Granger
Manager, Trade Operations