



Cardinal Health
Medical Products
3651 Birchwood Dr
Waukegan, IL 60085

[cardinalhealth.com](https://www.cardinalhealth.com)

August 16, 2024

Dear Valued Customer,

This communication is to inform you of an unexpected, long-term supply disruption on Cardinal Health™ brand Ultrasound Gels due to our supplier's decision to discontinue production.

These products will continue to be offered to customers until inventory is depleted. Please see Table 1 for impacted Cardinal Health brand material numbers, recommended alternatives, and estimated inventory depletion dates.

While we will no longer have a Cardinal Health branded Ultrasound Gel, we are committed to providing customers with high-quality products for Women and Baby care.

For questions, please contact your local Cardinal Health sales representative or Customer Service at 800-964-5227.

For alternate suppliers, please work with your distributor or the alternate supplier to transition your ordering accordingly. If Cardinal Health is your distributor, please contact your distribution sales representative or Cardinal Health Customer Service at 800-964-5227.

Thank you for your continued business,

A handwritten signature in blue ink that reads "Jackie Stegemann".

Jackie Stegemann

Vice President
U.S. Product Marketing, Medical Products

Table 1

Cardinal Health Material No.	Cardinal Health Description	Run Out Timing *	Alternate Supplier	Alternate Material No.	Alternate Material Description
USG-250BT	Cardinal Health™ Non-Sterile Ultrasound Gel, 250ML	August 2024	Parker Labs	70330-008A	Aquasonic 100 Ultrasound Gel Bottle, 0.25 Liter
USG20-NS	Cardinal Health™ Non-Sterile Ultrasound Gel, Packet, 20GM	September 2024	Parker Labs	PA01-20	Aquasonic 100 Ultrasound Gel Packet, 20 Gram, Non-Sterile
USG20ST	Cardinal Health™ Sterile Standard Ultrasound Gel, Packet, 20GM	(TBD)	Parker Labs	70331-010A	Aquasonic 100 Ultrasound Gel Packet, 20 Gram, Sterile
USG-5L*	Cardinal Health™ Non-Sterile Ultrasound Gel, 5L	Depleted	Parker Labs	70330-128A	Aquasonic 100 Ultrasound Gel, 5L Cube, Non-Sterile

*Previously communicated in the letter dated March 15, 2024

**All estimates based on available inventory vs demand forecast