

Dear Customer,

April 18, 2024

At Coloplast, we are determined to supply you with high-quality solutions that make a real difference in the life of patients.

Worldwide supply chain challenges have affected Coloplast's ability to supply our Folsyl® indwelling catheter portfolio to our customers, and this has resulted in ongoing backorders due to strong global demand and production capacity constraints.

We anticipate ongoing intermittent availability of the impacted Folsyl product due to these supply constraints, which are expected to persist for several months.

The impacted products:

Code	Balloon size	Size	Description
AA6106	1.5cc	6 Fr	Folsyl 2-way Pediatric Straight Tip
AA6108	3 cc	8 Fr	Folsyl 2-way Pediatric Straight Tip
AA6110	3 cc	10 Fr	Folsyl 2-way Pediatric Straight Tip
AA6112	10 cc	12 Fr	Folsyl 2-way Straight Tip
AA6114	10 cc	14 Fr	Folsyl 2-way Straight Tip
AA6120	15 cc	20 Fr	Folsyl 2-way Straight Tip
AA6122	15 cc	22 Fr	Folsyl 2-way Straight Tip
AA6308	3 cc	8 Fr	Folsyl 2-way Pediatric Coudé Tip
AA6310	3 cc	10 Fr	Folsyl 2-way Pediatric Coudé Tip
AA6320	15 cc	20 Fr	Folsyl 2-way Coudé Tip
AA6408	3 cc	8 Fr	Folsyl 2-way Pediatric Open Tip
AA6412	10 cc	12 Fr	Folsyl 2-way Open Tip
AA6414	10 cc	14 Fr	Folsyl 2-way Open Tip
AA6416	15 cc	16 F	Folsyl 2-way Open Tip
AA6424	15 cc	24 Fr	Folsyl 2-way Open Tip

Folsyl products not within the table are not currently impacted.

We sincerely apologize for this inconvenience, and we will do our best to deliver other items in a timely manner.

We value you as our customer. Listening and engagement is part of the Coloplast DNA, and we are fully committed to continue to be your partner of choice to advance care for tomorrow's patients.

Please reach out to Coloplast Customer Service care-us@coloplast.com or by Phone: 1-866-226-6362 for questions and for how we can best support your needs.

Coloplast Corp
1601 West River Road North
Minneapolis, MN 55411
United States

Tel: 612.372.7400
Toll Free Number:
1.800.788.0293
www.coloplast.us