Dear Valued Customer,

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Coloplast continually evaluates the needs of our customers to ensure we stay close to market dynamics and align our resources accordingly.

As such, effective **June 1, 2024,** Biatain® Ag Adhesive will no longer be available for purchase. See product details here:

|  |  |  |
| --- | --- | --- |
| **Product code** | **Product description** | **Box size** |
| 9631​\* | 3 x 3” (7.5 x 7.5 cm) | 5 |
| 9632​ | 5 x 5” (12.5 x 12.5 cm) | 5 |
| 9635 | 7 x 7” (18 x 18 cm) | 5 |
| 9641 | 9 x 9” (23 x 23 cm) sacral | 5 |
| 9643 | 7.5 x 8” (19x20 cm) heel | 5 |

\*only sold in Canada

Any open backorders on these products after June 1 will be cancelled. Biatain Silicone Ag and Biatain Ag Non-Adhesive skus are available as an alternative. See below for details.

Alternative one: Biatain Silicone Ag

|  |  |  |
| --- | --- | --- |
| **Product code** | **Product description** | **Box size** |
| 39636 | 3 x 3” (7.5 x 7.5 cm) | 5 |
| 39638 | 5 x 5” (12.5 x 12.5 cm) | 5 |
| 39640 | 7 x 7” (17.5 x 17.5 cm) | 5 |
| 39651 | 9.8 x 9.8” (25 x 25 cm) sacral | 5 |
| 39652 | 7 x 7” (18 x 18 cm) heel | 5 |

Alternative two: Biatain Ag Non-Adhesive

|  |  |  |
| --- | --- | --- |
| **Product code** | **Product description** | **Box size** |
| 9622 | 4 x 4” (10 x 10 cm) | 5 |
| 9625 | 6 x 6” (15 x 15 cm) | 5 |

Coloplast is committed to providing products that meet the evolving needs of patients and health care professionals alike. For more information, please contact your local Coloplast representative or phone our customer service team at 1-800-533-0464 (United States) or 1-888-880-8605 (Canada).

Thank you for your continued business.

Best regards,

**Coloplast Wound & Skin Care**