H**ollister Incorporated** Telephone: 800.680.1000

2000 Hollister Drive Facsimile: 847.680.0414

Libertyville, Illinois 60048-3781 Web site: www.hollister.com



1/24/2025

Dear Valued Business Partner,

On December 20, 2024, Hollister issued a voluntary recall in the United States and Canada on select lots of the AnchorFast™, AnchorFast Guard™, AnchorFast Guard Select™ and AnchorFast SlimFit™ Oral Endotracheal Tube Fastener due to reports of decreased skin barrier wear time.

After a thorough investigation, Hollister has taken corrective action and is resuming production of AnchorFast products with an updated product design to address the decreased skin barrier wear time.

While we are increasing production of AnchorFast products to minimize backorders caused by the recall, we also expect higher than normal order quantities.

To treat all our customers consistently, we are implementing thresholds on order quantities and placing our AnchorFast Oral Endotracheal Tube Fasteners 9799 on allocation for the foreseeable future.

This allocation will allow us to continue to support our customers with available inventory, while monitoring product demand.

***Your weekly order threshold is: 75bxs***

Please reach out to your Hollister representative if you have questions. Thank you again for being our valued business partner and for your understanding in this matter.

Sincerely,

Michelle