**Hollister Ostomy FormaFlex™ Two-Piece Skin Barrier Discontinuation FAQs - 2024**

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| **Question** | **Answer** |
| What is the FormaFlex Two-Piece Stretch-to-Fit Skin Barrier? | * All FormaFlex™ skin barriers are stretch-to-fit, meaning the skin barriers are stretchable and do not require cutting. * FormaFlex Skin Barriers are a two-piece flat skin barrier with an adhesive tape border. * FormaFlex skin barriers are available in 3 different sizes |
| Why is Hollister discontinuing FormaFlex Stretch-to-Fit skin barriers? | The supplier of a key component needed to manufacture FormaFlex skin barriers has opted to stop manufacturing.  Due to the unavailability of this component, the decision has been made to discontinue the FormaFlex product line. |
| When will the FormaFlex skin barrier product line be discontinued? | The FormaFlex skin barrier product line will be discontinued December 31, 2024, and only be available as long as inventory is available. |
| What makes FormaFlex a unique product? | * FormaFlex is stretch-to-fit skin barrier that does not require cutting of the skin barrier to use * However,   + FormaFlex is not available in pre-sized options.   + FormaFlex skin barriers are only available in Flat configuration; convexity options are not available in FormaFlex   + FormaFlex is an extended wear formulation but has different erosion resistance, absorptions and adhesive properties than other Hollister Ostomy skin barrier formulations.   + FormaFlex skin barriers are often combined with a Ring to get the right fit.   + FormaFlex skin barriers are only available in adhesive tape border options. |
| What alternative ostomy products recommend for existing FormaFlex skin barrier users? | * Hollister is recommending users change to a CeraPlus Skin Barrier instead * CeraPlus™ Soft Convex skin barriers\* provide a secure, comfortable fit to help prevent leakage. * CeraPlus™ skin barriers feature an extended wear formulation, infused with ceramide to protect the skin and help keep it healthy. * CeraPlus™ skin barriers reduce peristomal skin itching\*\*. Users of ceramide-infused skin barriers are very satisfied with skin barrier prevention of itching; more satisfied with itching prevention than non-ceramide infused skin barriers. * Recommend a CeraRing™ slim barrier ring to protect from leakage.  CeraPlus™ skin barriers can be combined with CeraRings for a secure seal and a customized and comfortable fit. * Consider pre-size soft convex skin barriers combined with a CeraRing to get a secure, comfortable fit that helps prevent leakage and protects the skin. |
| What should users with dexterity issues or trouble cutting skin barriers consider as an alternative to a Forma Flex skin barrier? | * Consider using a pre-cut skin barrier that does not need to be cut. * End users can use a measuring guide to measure the stoma and select the appropriate pre-cut skin barrier. * A CeraRing can be used to further create a customized fit to protect from leakage and help keep the skin healthy. |
| How can someone get a sample of the suggested replacement item? | * Call 888.808.7456 and one of our Consumer Service Advisors can answer questions, suggest options, and provide product samples at no charge. |

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\*CeraPlus skin barriers contain the Remois Technology of Alcare Co., Ltd.



\*\*Following 12 months of continuous CeraPlus™ Skin Barrier use. Hollister Data on File, OSO Registry, September 2023, n=68, p= 0.0436 ref-03771