October 14, 2024

**IMPORTANT UPDATE: We have secured raw material to keep FormaFlex in the Hollister Ostomy portfolio**

Dear Valued Customer,

On June 18th, 2024, and August 1, 2024, Hollister communicated the future discontinuation of our Two Piece FormaFlex Barrier portfolio.

**This is an update to tell you that the original discontinuation is no longer valid**. We have secured raw material to keep FormaFlex in the Hollister Ostomy portfolio.

Please see the list of SKUs and original communication below.

If you have questions, please contact your Hollister Account Manager.

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| **FormaFlex SKU** | **FormaFlex SKU HCPCS** | **Description** |
| 14102 | A4409 | Shape-to-fit (moldable) Barrier up to 1-1/4" with tape border 1-3/4" Flange  |
| 14103 | A4409 | Shape-to-fit (moldable) Barrier up to 1-11/16" with tape border 2 1/4" Flange |
| 14104 | A4409 | Shape-to-fit (moldable) Barrier up to 2-1/4" with tape border 2 -3/4" Flange |
| 19402 | A4432 + A4409 | Non-sterile Shape-to-Fit Urostomy Kit 1-3/4" Flange |
| 19403 | A4432 + A4409 | Non-sterile Shape-to-Fit Urostomy Kit 2-1/4" Flange |
| 19303 | A5063 + A4409 | Non-sterile Shape-to-Fit Drainable Kit 2-1/4" Flange |
| 19304 | A5063 + A4409 | Non-sterile Shape-to-Fit Drainable Kit 2-3/4" Flange |

Dear Valued Customer:

At Hollister, our mission is to make life more rewarding and dignified for those who use our products and services. We are committed to maintaining a reliable and uninterrupted supply of high quality ostomy products that our customers can count on for dignity and confidence.

We take our responsibility to our customers very seriously, and as such, it is important that we notify you of upcoming changes to the Hollister Ostomy Portfolio. Similar to other recent product notifications, the supplier of the film used to manufacture New Image Forma Flex™ Two-Piece Skin Barriers has opted to stop providing these films. Therefore, these films are no longer available and as a result, New Image Forma Flex Skin Barriers will be discontinued.

Hollister offers a complete portfolio and alterative ostomy products are available to meet the needs of your customers. Product samples can be ordered to assist with the transition.

Please refer to the attached for a list of Forma Flex skin barriers that will officially be discontinued. Also included is a cross reference of alternative SKUs available.

Hollister is committed to, as best as possible, reliably providing an uninterrupted supply of high quality ostomy products. If you have any questions, please call Hollister’s Customer Service at 1.800.323.4060.

We appreciate your partnership and will continue to keep you updated as we undergo this transition.

Sincerely,

Megan Freitag

Product Manager – US Ostomy