August 1, 2024

**IMPORTANT UPDATE: Notice of Upcoming Product Discontinuations**

Dear Valued Customer,

On June 18th, 2024, Hollister communicated the discontinuation of our Two Piece FormaFlex Barrier portfolio.

**This is an update to tell you that the discontinuation was extended to 3/31/2025 or until inventory is depleted.**

Please see the original communication below for any additional details.

We hope this additional time allows us to work together with your Customer Service and our Secure Start teams to continue to provide your customers with Hollister products.

If you have questions, please contact your Hollister Account Manager.

Dear Valued Customer:

At Hollister, our mission is to make life more rewarding and dignified for those who use our products and services. We are committed to maintaining a reliable and uninterrupted supply of high quality ostomy products that our customers can count on for dignity and confidence.

We take our responsibility to our customers very seriously, and as such, it is important that we notify you of upcoming changes to the Hollister Ostomy Portfolio. Similar to other recent product notifications, the supplier of the film used to manufacture New Image Forma Flex™ Two-Piece Skin Barriers has opted to stop providing these films. Therefore, these films are no longer available and as a result, New Image Forma Flex Skin Barriers will be discontinued.

Hollister offers a complete portfolio and alterative ostomy products are available to meet the needs of your customers. Product samples can be ordered to assist with the transition.

Please refer to the attached for a list of Forma Flex skin barriers that will officially be discontinued. Also included is a cross reference of alternative SKUs available.

Hollister is committed to, as best as possible, reliably providing an uninterrupted supply of high quality ostomy products. If you have any questions, please call Hollister’s Customer Service at 1.800.323.4060.

We appreciate your partnership and will continue to keep you updated as we undergo this transition.

Sincerely,

Megan Freitag

Product Manager – US Ostomy