

December 19th, 2024

Dear Valued Customer,

Through advancing research, observing natural behavior and listening to our customers, we turn science into care and nurture health for generations. It's with this dedication in mind that we want to inform you of important changes to our product line.

Please be advised that the following products will be phasing out or changing through Medela LLC in the near future. The suggested replacement or innovative, redesigned product is listed below where applicable. The discontinuation date is an estimate that is reliant on inventory.

Product Being Discontinued				Replacement Product		
Item #	SAP #	Description	Estimated Date of Discontinuation	Item #	Description	Availability Date
87123NA	101029221	Tender Care Hydrogel Gel Pads 4ct EN	03/31/2025	101046680	Tender Care Hydrogel Gel Pads 4ct EN	04/01/2025
87124	101029220	Tender Care Hydrogel Gel Pads 100ct EN	03/31/2025	101046683	Tender Care Hydrogel Gel Pads 100ct EN	4/01/2025

Change Summary

Medela, in partnership with a new supplier is relaunching this product while maintaining its current pricing.

- ✓ **Product:** The product ingredients remain unchanged, offering the same trusted benefits and reliable performance as the previous version.
- ✓ **Packaging (4 Count):** The updated design features a streamlined, shelf-ready format, enhancing ease of in-store display and merchandising. This update ensures the product maintains its high-quality reputation while achieving greater visibility and appeal in retail settings.

For more product information please visit the [Medela Digital Product Catalog](#), which is a great resource to view and download images, product descriptions, and specifications. Please note that if a replacement product is a new Medela product, additional information will be provided prior to or shortly after the official product launch.

Sincerely,

Your Medela Team