

September 30, 2024

RE: Potential U.S. Port Strike

Dear Valued Customer,

As you may be aware, thousands of union workers are threatening to strike at seaports on the U.S. East and Gulf Coasts beginning October 1st. This strike would likely disrupt shipments to and from the U.S., cause widespread delays at ports of entry, and increase shipping costs. We assure you that we are actively monitoring the situation and implementing measures to minimize any potential impact on our operations and your business.

Following is an overview of our current preparations and contingency plans, based on information we have received:

- We are working closely with our transportation carriers to identify alternate shipping lanes and methods.
- We are limiting shipments to the U.S. East and Gulf Coast ports to mitigate the risk of containers being stuck in port.
- We have started diverting some shipments through U.S. West Coast ports.
- Certain shipments will be made by air when feasible.

As this is an evolving situation, we will continue to closely monitor the labor negotiations and port activities and will adjust our contingency plans as necessary.

Unfortunately, the labor negotiations and impending strike are out of ICU Medical's control, and we are reliant on media reports and official communications from the negotiating parties for updates on developments. Notwithstanding our diligent efforts to mitigate disruption, it is possible that our ability to perform under our contract with your organization may be impacted by this force majeure event. We will continue to keep you informed of any expected impact on your orders.

We thank you for the opportunity to serve you and appreciate your understanding and confidence as we navigate this situation. We look forward to continuing to provide exceptional service to our customers.

Kind Regards,

ICU Medical Supply Chain Management Team