

February 10, 2025

Dear Valued Customer,

This is an update to the GUT supply disruption, impacting codes 1915G, K895H, and U202H, which we initially communicated on October 21st, 2024 (See appendix pg. 3). As a reminder, all orders between October 21st and February 9th were cancelled for these 3 codes.

Please see our estimated availability in the table below in addition to detailed information regarding the ordering process for these codes.

Product Code	Product Description	Estimated Availability
1915G	GUT PLAIN FAG US 18IN (45CM) USP5-0 S/a PC-1	February 10 th , 2025
K895H	GUT CHROMIC US 27IN (70CM) USP5-0 S/A C-1	TBD – Q1 2025
U202H	GUT CHROMIC US 27IN (70CM) USP5-0 S/A RB-1	TBD – Q1 2025

For codes **K895H & **U202H**, we anticipate a recovery later in Q1 2025.*

For **1915G**, we have implemented an **order monitoring process** to minimize potential service issues. As a result of this process, you may see the following:

Week of February 10th:

- For distributors, initial orders will be set to a max order quantity of 5 weeks of supply based on your historical order quantities. This is intended to support you in re-stocking the inventory on 1915G, to ensure you can support your customers' orders.

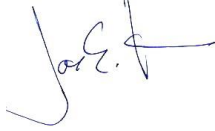
Week of February 17th and after:

- Orders will be based on historical order volume prior to the supply event. We may adjust your order quantity, and this will be reflected in the order confirmation via EDI 855 and/or J&J Customer Connect after the order is placed. This adjusted quantity will override the originally submitted quantity. To prevent invoice discrepancies, distributors may need to modify the open PO quantity in their corresponding system to match the adjusted quantity reflected through the order confirmation. Additionally, distributors should ensure future orders are set to be equal to or less than your historical order volume quantity.

Please work with your end customers to ensure open orders are still needed and cancel open orders from your end customers that are no longer needed to minimize over-consumption of this code.

Thank you for your partnership and patience, while we work to get these codes back into the standard ordering process and availability. If you need product support or order support, please call 1-877-384-4266.

Sincerely,



Jason Roberts
Senior Director, Marketing Wound
Closure & Healing

Sincerely,



Christina Y. Gonzalez
US Ethicon Regional Supply Chain
Leader

Appendix

October 21, 2024

Dear Valued Customer,

We are experiencing a supply disruption to the following specific gut suture portfolio codes:

Product Code	Description
1915G	GUT PLAIN FAG UD 18IN(45CM) USP5-0 S/A PC-1
K895H	GUT CHROMIC UD 27IN(70CM) USP5-0 S/A C-1
U202H	GUT CHROMIC UD 27IN(70CM) USP5-0 S/A RB-1

We anticipate that the current inventory for these three codes will be depleted by the week of 10/27/2024 or earlier. To minimize additional disruptions and allow you to plan for your product needs, we will **temporarily pause orders** for these product codes. **We estimate returning to normalized supply with product available to ship to you in Q1 2025.**

One additional code within the gut portfolio has been discontinued.

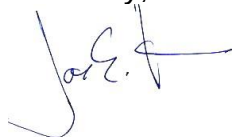
Product Code	Description
U233H	GUT CHROMIC UD 27IN(70CM) USP4-0 S/A V-5

There are no safety issues with the product code being discontinued. Therefore, you may continue to use any remaining product until its expiration date, as indicated on the label.

We take great pride in continuing to serve you by delivering a differentiated portfolio of wound closure products to meet the unique needs of your patient population. We thank you for your continued confidence in us.

Should you have any questions, do not hesitate to contact the Ethicon Customer Support Center at 1-877-ETHICON (384-4266). For guidance on suggested alternatives, please contact your local sales representative.

Sincerely,



Jason Roberts
Senior Director, Marketing
Wound Closure & Healing