

Announcement Details



11/07/2025

Re: 2025 Year End Shipping Schedule

Dear North American Kimberly-Clark Professional Customer,

The Thanksgiving holiday and year end are upon us. To ensure distribution center capacity and carrier availability, we would like to advise you of the following Kimberly-Clark Professional® year-end shipping guidelines.

U.S. Thanksgiving

Kimberly-Clark Professional® offices will be closed on **Thursday, November 27** and **Friday, November 28**. Normal business will resume at **7:30 am EST on Monday, December 1**.

As outlined below, orders received between **November 19 and November 26** will require additional lead time on the standard published lead times.

- Truckload orders, with standard seven calendar-day lead time, placed prior to **1:00 pm EST November 19** will be processed to deliver by **November 27**.
- Truckload orders processed **after 11:00 am EST November 21** will be scheduled to deliver between **December 1 and December 9**, allowing additional order cycle time for the holiday period.
- Skincare, dispenser, and other less-than-truckload (LTL) orders placed from **November 24 to 26** will add an additional 2-3 days in addition to standard lead times.
- In the U.S., standard carrier delivery and pick-up capacity will not be available **Thursday, November 27 through Sunday, November 30**. Normal delivery is expected to resume on **Monday, December 1**.
- For specific schedule information for Alaska and Hawaii, please contact KCP Customer Care at 1-800-241-3146.

For Canadian Customers:

- New orders received on **Thursday, November 27 and Friday, November 28** will be processed on **Monday, December 1**. These orders will also incur additional lead time to the standard published lead times (as noted above).
- Carrier delivery and pick-up capacity from Canadian distribution centers on **Thursday, November 27 and Friday, November 28** will be available as normal.

December and Year-End Shipping (U.S. and Canada)

Kimberly-Clark Professional® offices will be closed **Wednesday, December 24**, and **Thursday, December 25**.

Traditionally, carrier and distribution capacity are very limited nationally for the last half of December. While we will do everything possible, we anticipate our ability to successfully respond to year-end orders (whether turn or promotional) will be reduced. To address this concern, please submit orders requesting shipment prior to year-end **no later than 3:00 pm EST on Friday, December 12**.

Orders delivered by December 31, 2025, will receive current prices. All orders delivered on or after January 1, 2026, will receive the new into-stock price.

For specific schedule information for Alaska and Hawaii, or questions regarding this year-end communication,

please contact KCP Customer Care at 1-800-241-3146.

Sincerely,
Ignacio Suit
Chief Customer Officer - KCP North America
Kimberly-Clark Professional