

2025 YEAR END SHIPPING SCHEDULE

Please see the below notice shared with distributors around the year-end shipping schedule.

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The Thanksgiving holiday and year end are upon us. To ensure distribution center capacity and carrier availability, we would like to advise you of the following Kimberly-Clark Professional® year-end shipping guidelines.

U.S. Thanksgiving

Kimberly-Clark Professional® offices will be closed on Thursday, November 27 and Friday, November 28. Normal business will resume at 7:30 am EST on Monday, December 1.

As outlined below, orders received between November 19 and November 26 will require additional lead time on the standard published lead times.

- Truckload orders, with standard seven calendar-day lead time, placed prior to 1:00 pm EST November 19 will be processed to deliver by November 27.
- Truckload orders processed after 11:00 am EST November 21 will be scheduled to deliver between December 1 and December 9, allowing additional order cycle time for the holiday period.
- Skincare, dispenser, and other less-than-truckload (LTL) orders placed from November 24 to 26 will add an additional 2-3 days in addition to standard lead times.
- In the U.S., standard carrier delivery and pick-up capacity will not be available Thursday, November 27 through Sunday, November 30. Normal delivery is expected to resume on Monday, December 1.
- For specific schedule information for Alaska and Hawaii, please contact KCP Customer Care at 1-800-241-3146.

For Canadian Customers:

- New orders received on Thursday, November 27 and Friday, November 28 will be processed on Monday, December 1. These orders will also incur additional lead time to the standard published lead times (as noted above).
- Carrier delivery and pick-up capacity from Canadian distribution centers on Thursday, November 27 and Friday, November 28 will be available as normal.

December and Year-End Shipping (U.S. and Canada)

Kimberly-Clark Professional® offices will be closed Wednesday, December 24, and Thursday, December 25.

Traditionally, carrier and distribution capacity are very limited nationally for the last half of December. While we will do everything possible, we anticipate our ability to successfully respond to year-end orders (whether turn or promotional) will be reduced. To address this concern, please submit orders requesting shipment prior to year-end no later than 3:00 pm EST on Friday, December 12.

Orders delivered by December 31, 2025, will receive current prices. All orders delivered on or after January 1, 2026, will receive the new into-stock price.

For specific schedule information for Alaska and Hawaii, or questions regarding this year-end communication, please contact KCP Customer Care at 1-800-241-3146.