

October 25, 2025

Laborie Medical Technologies Corp. Pease International Tradeport 180 International Drive Portsmouth, NH 03801 USA

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Dear Valued Customer,

Laborie Medical Technologies is committed to preserving patient dignity and supporting safe, successful deliveries for moms and babies. We deeply appreciate your continued trust in the Kiwi Vacuum Delivery System and your partnership in advancing this mission.

This letter is to inform you that the Kiwi VAC-6000S is currently unavailable for order. However, we're pleased to offer a suitable alternative: the Kiwi VAC-6000M or VAC-6000MT, both are available for order today.

Your feedback matters—and we've listened. Today, 90% of Kiwi customers rely on the Kiwi OmniCup, thanks to its versatility and a proven success rate of 96%. The OmniCup is indicated for fetal cephalic positions including OA, OT, and OP, while the ProCup (VAC-6000S) is limited to OA positions only.

The OmniCup's design enhances outcomes with features you already know and trust for optimal placement:

PalmPump technology

Michael Daily

- Flexible stem and Low-profile cup
- Traction Force Indicator (VAC-6000MT)

We remain dedicated to providing training and education at no cost to ensure your team's confidence and continued success.

To align with best practices, please update your orders to: Kiwi VAC-6000MT or Kiwi VAC-6000M

If you have any questions or need assistance, we're here to help. Contact us at <u>ciorders@laborie.com</u> for additional information.

Sincerely,

Director, Global Marketing – Obstetrics, Gynecology & Neonatal Laborie Medical Technologies