

December 2, 2024

Dear Valued Customer,

Medela is committed to providing you with excellent, award-winning service. As we enter the holiday season, we want to share an important update regarding our service availability and delivery expectations.

We will have reduced staff and intermittent shipping beginning December 23, 2024, through the remainder of the year. Therefore, we highly encourage you to place year-end orders by end of day on December 19, 2024 to ensure uninterrupted supply.

If you foresee any concerns with these dates, please contact Medela Customer Service at 800-435-8316 and our team will help find a solution to support your business needs.

Thank You and Happy Holidays from your Medela Team!