



May 22nd, 2025

RE: 32oz & Gal Supply following Discontinuation

Dear Valued Distributor & Customer,

We hope this message finds you well. We are writing to follow up on our previous communication regarding the discontinuation of our 32oz (SKU 57532) and 1 Gal (SKU 57591) products. As mentioned in our earlier letter, we planned to stop supplying these products by July 1st or when our inventory ran out.

Due to unforeseen large orders placed recently, we have officially run out of our 32oz and 1 Gal products. We understand that this might cause an inconvenience, and we sincerely apologize for any disruption this may create.

As a substitute, we recommend our 16oz (SKU 57516) and 8oz (SKU 57508) options, in which we are well supplied to address this discontinuation concern. These products are still HibiClens only in a different size bottle and offer the same high-quality results that you expect from our products.

Thank you for your understanding and continued support. If you have any questions or need further information, please do not hesitate to contact your local HibiClens® rep or our customer service team at (800) 843-8497 or email at customer.orders@molnlycke.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Barys".

Chris Barys
U.S. Marketing Manager, HibiClens®