



July 10th, 2025

RE: Temporary Packaging Update for HibiClens 8 oz Bottle

Dear Valued Customer,

This message is to inform you of a temporary change in the packaging of our HibiClens 8 oz bottle (SKU 57508). Due to an overstock of retail bottles, we have repurposed these containers to ensure uninterrupted supply to our acute care customers.

What's Changing:

- The **bottle** will remain the same, but it might come individually boxed. (See images below)
- The **volume remains the same**—each bottle still contains 8 oz of product.
- Most importantly, the **HibiClens solution inside is unchanged**. You will receive the same trusted formula that meets all quality and safety standards.

This change is only for a limited time and does not affect the efficacy, formulation, or intended use of the product. We appreciate your understanding and flexibility as we take this step to maintain consistent availability.

If you have any questions or concerns, please don't hesitate to contact your local HibiClens® rep or our customer service team at (800) 843-8497 or email at customer.orders@molnlycke.com



Sincerely,

A handwritten signature in black ink, appearing to read "Chris Barys".

Chris Barys
U.S. Marketing Manager, HibiClens®