



October 28, 2025

Dear Valued Distributor,

As we approach the holiday season, Mölnlycke is proactively planning our operations to ensure continued service excellence to you and our mutual end-user customers. Please be aware that shortages of drivers during the holiday weeks could create disruption, and with that we ask you to pull forward orders in advance to help ensure timely deliveries and to minimize service disruptions.

Please take note of the following holiday closures and associated order deadlines:

- **Thanksgiving Closure:** Mölnlycke will be closed on **November 27th and 28th, 2025.**
 - To avoid any disruption in your normal weekly inventory, we kindly request that all orders be placed by **Friday, November 21st.**
- **Christmas & New Year Closure:** Mölnlycke will be closed on **December 24th, 25th, and January 1st, 2026.**
 - To avoid any disruption in your normal weekly inventory, we ask that all normal weekly order volumes for **December 22nd through January 1st** be placed between **December 9th and December 19th.**
 - Please allow an additional **3 days** to your expected delivery date to accommodate increased processing time.

If you have any questions regarding Mölnlycke's holiday schedule or need support with planning, please contact our Customer Experience Team:

Email: customer.orders@molnlycke.com

Phone: 1-800-843-8497

Thank you for your continued partnership and support!

Sincerely,

John M. Fairand
Senior Director, US Channel Management
Mölnlycke Health Care