



December 5, 2024

Dear Valued Distributor,

We are currently planning our operations around the upcoming holidays with the focus on maintaining service levels for our mutual end-user customers. Please note that Mölnlycke will be closed on December 24th, 25th 2024 and on January 1st, 2025.

To minimize shipping delays given holiday staffing at our distribution centers, **we request all normal weekly order volumes for December 23rd through January 1st be placed between December 9th and December 20th.** Please allow an additional 3 days to your expected delivery date due to additional processing time based on the volume increase.

If you should have any additional questions regarding Mölnlycke's holiday shut down, please contact our Customer Experience Team at customer.orders@molnlycke.com or at 1-800-843-8497. Thank you for your support on this request!

Sincerely,

John M. Fairand
Senior Director, US Channel Management
Mölnlycke Health Care