

2024 Holiday Shipping Schedule

Please review the information below for the holiday shipping and Customer Service schedule. This information may be provided to customers.

If you have questions, please reach out to your Primary CSA or contact Customer Service at 877-463-7853 or email them at nhncustomerservice@us.nestle.com

2024 HOLIDAY SHIPPING & CUSTOMER SERVICE SCHEDULE

Customer Service

Thanksgiving

- Closed Thursday, 11/28 and Friday 11/29

Christmas & New Year's

- Closed, Wednesday, 12/25
- Closed, Wednesday, 1/1

Please note - Customer service will be working normal office hours from 8:00 am to 5:30 pm EST on Wednesday, 11/27, Tuesday, 12/24, and Tuesday, 12/31.

Shipping

Thanksgiving Holiday:

Nestlé, GEODIS and most carriers will be **closed in observance of Thanksgiving on Thursday, November 28th and Friday, November 29th**. **Please place your orders by Wednesday, November 20th or prior** to make certain of delivery prior to the extended holiday and weekend. Depending on the size of the order and transit days needed for delivery, customers placing orders the week of November 25th may not receive delivery until the week of December 9th. We will make every effort to support delivery of orders placed the week of November 18th but cannot guarantee delivery due to the holiday schedules, business closures, and supply chain constraints.

Christmas/New Year's Holiday:

Nestlé, GEODIS and most carriers will be **closed in observance of Christmas on Tuesday, December 24th & Wednesday, December 25th**. **Please place your orders by Tuesday, December 3rd or prior** to make certain of delivery prior to the holiday and weekend. Depending on the size of the order and transit days needed for delivery, customers placing orders the week of December 16th may not receive delivery until the week January 6th. We will make every effort to support delivery of orders placed the week of December 16th but cannot guarantee delivery due to the holiday schedules, business closures, and supply chain constraints that are anticipated to continue as we approach this holiday season.

On behalf of your Customer Service Team, we would like to take this opportunity to wish you and your families a very happy, healthy and safe holiday season.

Please call Customer Service with any questions at 877-463-7853 or email them at nhncustomerservice@us.nestle.com