

January 19, 2024

Subject: Inventory Status

At Nestlé Health Science, we know and appreciate that you put your trust in us to provide high quality products. Our mission is to empower healthier lives. The availability of our products is a key tenet of that mission and is always our top priority.

Due to increased demand associated with formula shortages and supply chain challenges in the enteral space, we regret to inform you that we may be in intermittent supply or potentially out of stock on the products listed below.

Every effort is being made to produce and release more product as quickly as possible. Our internal teams are proactively working to minimize any disruptions and provide as much advance notice as possible regarding future product availability.

Please work with the patients' healthcare providers to determine the best alternative product and transition plan. For additional product information visit the Nestlé Medical Hub at www.nestlemedicalhub.com.

If you order through a Distributor

- Please contact your distributor to understand current inventory levels of impacted products.
- Please proactively communicate your anticipated substitute product choice and case usage to your distributor. Ask that additional volume be brought in to service the need short-term.
- Intermittent, as indicated on the "Estimated Recovery Date" or "Improved Availability" date, could result in orders being cut or limited supply through your preferred distributor.

If you are a Distributor and/or order Direct from Nestlé

- Please check your order notifications for the most up to date information. You may call Customer Service with any questions at 877-463-7853 or email them at nhncustomerservice@us.nestle.com. Reference the PO number with the backordered line item.
 - The notifications will provide an email confirming order creation, cut & shipping notifications.
- Customer manual POs can be submitted directly to:
 - US: Nestle Solon BSCNHSc Esker Manual POs NestleSolonBSCNHScEskerManualPOs@us.nestle.com

We sincerely apologize for any impact this might have on your patients and business. We are working hard to produce more formula as quickly as possible, and we are committed to keeping you up to date on when more will be available.

Sincerely,



Felicia Belle

Vice President, Head of Sales

LOW INVENTORY & OUT OF STOCKS

OUT OF STOCK					
Product			Suggested Substitution		
HCN Product Code	Description	Improved Availability*	HCN Product Code	Description	
4390061715	COMPLEAT® PEPTIDE 1.5 Cal, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	9-Feb	4390076283	COMPLEAT® PEPTIDE 1.5 Cal, Vegetable & Fruit Medley 24 x 250mL carton	
4390034927	COMPLEAT® STANDARD 1.4 Cal SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	8-Feb	4390054067	COMPLEAT® STANDARD 1.4 Cal, Vanilla 24 x 250mL carton	
9871676390	PEPTAMEN AF®, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	1-Feb	9871666370	PEPTAMEN AF®, Unflavored 24 x 250 mL carton	
9871622804	PEPTAMEN® with PREBIO™, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	24-Jan	9871618185	PEPTAMEN® with PREBIO™, Vanilla 24 x 250 mL carton	
07127400	VIVONEX® T.E.N., Unflavored 60 x 2.84 oz packets	26-Jan	07129800	VIVONEX® PLUS, Unflavored 36 x 2.8 oz packets	

LOW INVENTORY, MAY EXPERIENCE REGIONAL CUTS					
Product			Suggested Substitution		
HCN Product Code	Description	Improved Availability*	HCN Product Code	Description	
4390068560	BOOST BREEZE®, Wild Berry 24 x 8 fl oz carton	Intermittent	4390012801	BOOST BREEZE®, Orange 24 x 8 fl oz carton	
4390081186	BOOST PLUS®, Very Vanilla 24 x 8 fl oz carton	Intermittent	4390089434	BOOST® VHC, Very Vanilla 24 x 8 fl oz carton	
4390076946	BOOST® SOOTHE, Strawberry-Kiwi 24 x 237 mL carton	14-Feb	4390012801	BOOST BREEZE®, Orange 24 x 8 fl oz carton	
4390066145	BOOST® VHC, Strawberry, 24 x 8 fl oz carton	21-Jan	4390090658	BOOST® VHC Chocolate, 24 x 8 fl oz carton	
4390038074	COMPLEAT® PEDIATRIC ORIGINAL REDUCED CALORIE 0.6 Unflavored 24 x 250 mL carton	28-Jan	14240000	COMPLEAT® PEDIATRIC ORIGINAL 1.0 Unflavored 24 x 250 mL carton	
4390092050	COMPLEAT® Pediatric Peptide 1.0 Cal, Vegetable & Fruit Medley 24 x 250mL carton	26-Jan	9871660210	PEPTAMEN JUNIOR® Fiber, Vanilla 24 x 250 mL Tetra Prisma®	
4390013135	COMPLEAT® PEDIATRIC PEPTIDE 1.5 Cal, Vegetable & Fruit Medley 24 x 250mL carton	26-Jan	9871617363	PEPTAMEN JUNIOR® 1.5, Unflavored 24 x 250 mL Tetra Prisma®	
18580100	FIBERSOURCE® HN, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	Intermittent	4390018583	FIBERSOURCE® HN, SpikeRight® PLUS 4 x 1500 mL UltraPak® bags	
18180100	ISOSOURCE® 1.5 CAL, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	Intermittent	4390028182	ISOSOURCE® 1.5 CAL, SpikeRight® PLUS 4 x 1500 mL UltraPak® bags	
18150000	ISOSOURCE® 1.5 CAL, Unflavored 24 x 250 mL carton	Intermittent	9871616220	NUTREN® 1.5, Unflavored 24 x 250 mL Tetra Prisma®	
18480100	ISOSOURCE® HN, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	26-Jan	18450000	ISOSOURCE® HN, Unflavored 24 x 250 mL Tetra Prisma®	
4390036922	NOVASOURCE® RENAL Strawberry 24 x 8 fl oz carton	6-Feb	4390018544	NOVASOURCE® RENAL, Café Mocha 24 x 8 fl oz carton	
9871626354	NUTREN® 1.5, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	10-Feb	9871616220	NUTREN® 1.5, Unflavored 24 x 250 mL carton	
9871628194	PEPTAMEN® 1.5, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	Intermittent	9871618192	PEPTAMEN® 1.5, Unflavored 24 x 250 mL carton	
4390034958	PEPTAMEN® 1.5 with PREBIO™, Vanilla 24 x 250 mL carton	Intermittent	4390034957	PEPTAMEN® 1.5 with PREBIO™, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	
04580500	TOLEREX®, Unflavored 60 x 2.82 oz packets	15-Feb		Please consult your local Nestlé representative for alternatives	

**** Please allow 2-3 weeks for product to transit to distributor warehouses. The dates represent when we expect to have an improved inventory position. Please work with your distributor representative to support stocking requests and monitor inventory status.***

EXTENDED OUT OF STOCKS

The items listed below will have extended out of stock periods due to increased demand on other high volume SKUs. Please reference the table below for alternative products. All formula substitutions must be based on clinical judgement of the patient's healthcare professional. Alternatives may not be nutritionally comparable or equivalent in all respects. The ingredient statement on the product label should be carefully reviewed for any patient with food allergies. For assistance with or questions about Nestlé Health Science products, please call Nestlé Health Science at 1-800-422-ASK2 or go to www.nestlemedicalhub.com/products.

EXTENDED LONG-TERM OUT OF STOCK						
Product				Suggested Substitution		
HCN Product Code	HCPCS Code	Description	Improved Availability*	HCN Product Code	HCPCS Code	Description
4390064583	B4150	BOOST® HIGH PROTEIN, Very Vanilla 24 x 8 fl oz carton	TBD	4390066110	B4154	BOOST GLUCOSE CONTROL®, Very Vanilla 24 x 8 fl oz carton
4390065142	B4152	BOOST PLUS®, Rich Chocolate 24 x 8 fl oz carton	TBD	4390090658	B4152	BOOST® VHC, Chocolate 24 x 8 fl oz carton

DISCONTINUED PRODUCTS

The estimated last availability date may vary based on supply through our distributor partners.

DISCONTINUED						
Product				Suggested Substitution		
HCN Product Code	HCPCS Code	Description	Estimated Last Availability Date	HCN Product Code	HCPCS Code	Description
4390057046	B4102	ARGINAID EXTRA®, Orange Burst 24 x 8 fl oz carton	OOS	35984000	B4155	ARGINAID®, Cherry 56 x 0.32 oz packets
4390023896	B4102	BOOST BREEZE®, Peach 24 x 8 fl oz carton	OOS	4390012801	B4102	BOOST BREEZE®, Orange 24 x 8 fl oz carton
4390040216	B4102	BOOST BREEZE®, 2-Variety Case 24 x 8 fl oz carton (Wildberry and Peach)	OOS	4390042878	B4102	BOOST BREEZE®, 2-Variety Case 24 x 8 fl oz carton (Orange and Wildberry)
4390085463	B4150	BOOST®, Creamy Strawberry 24 x 8 fl oz carton	OOS	4390016972	B4150	BOOST®, Rich Chocolate 24 x 8 fl oz carton
				4390066145	B4152	BOOST® VHC, Strawberry, 24 x 8 fl oz carton
4390014373	B4102 B4103	BOOST® SOOTHE, Peach Mint 24 x 8 fl oz carton	Jan 2024	4390076946	B4102 B4103	BOOST® SOOTHE, Strawberry Kiwi 24 x 8 fl oz carton
09460300	N/A	BOOST® Nutritional Pudding Chocolate 48-5oz cups/case	OOS			Please consult your local Nestlé representative for alternatives
09450300	N/A	BOOST® Nutritional Pudding Very Vanilla 48-5oz cups/case	OOS			Please consult your local Nestlé representative for alternatives
4390067038	B4161	COMPLEAT® PEDIATRIC PEPTIDE 1.5 Cal, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	OOS	9871617363	B4161	PEPTAMEN JUNIOR® 1.5, Unflavored 24 x 250 mL carton
4390040606	B4160	COMPLEAT® PEDIATRIC STANDARD 1.0 Cal SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	OOS	4390056041	B4160	COMPLEAT® PEDIATRIC STANDARD 1.0 Cal, Vanilla 24 x 250 mL carton
4390089941	B4160	COMPLEAT® PEDIATRIC STANDARD 1.4 Cal SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	OOS	4390010356	B4160	COMPLEAT® PEDIATRIC STANDARD 1.4 Cal, Vanilla 24 x 250 mL carton
9871616275	B4154	GLYTROL®, Vanilla 24 x 250 mL Tetra Prisma®	OOS	36508100	B4154	DIABETISOURCE® AC, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags
00870200	B4155	MICROLIPID™, Unflavored 48 x 3 fl oz bottles	OOS			Please consult your local Nestlé representative for alternatives
9871616210	B4150	NUTREN® 1.0, Unflavored 24 x 250 mL Tetra Prisma®	OOS	9871616056	B4150	NUTREN® 1.0 FIBER, Unflavored 24 x 250 mL carton
				9871616220	B4152	NUTREN® 1.5, Unflavored 24 x 250 mL Tetra Prisma®
				9871626354	B4152	NUTREN® 1.5, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags
9871622392	B4154	NUTREN® PULMONARY, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags	Q1 2024	18180100	B4152	ISOSOURCE® 1.5 CAL, SpikeRight® PLUS 6 x 1000 mL UltraPak® bags
9871616480	B4154	NUTREN® PULMONARY, Vanilla 24 x 250 mL Tetra Prisma®	OOS	18150000	B4152	ISOSOURCE® 1.5 CAL, Unflavored 24 x 250 mL Tetra Prisma®
9871616249	B4150	REPLETE®, Unflavored 24 x 250 mL Tetra Prisma®	OOS	4390054067	B4150	COMPLEAT® STANDARD 1.4 Cal, Vanilla 24 x 250 mL carton
9871616245	B4150	REPLETE® FIBER, Unflavored 24 x 250 mL Tetra Prisma®	OOS	4390054067	B4150	COMPLEAT® STANDARD 1.4 Cal, Vanilla 24 x 250 mL carton
4390015167	B4152	RESOURCE® 2.0, Very Vanilla 24 x 8 fl oz carton	OOS	4390089434	B4152	BOOST® VHC, Very Vanilla 24 x 8 fl oz carton