



## **CoaguChek® XS Plus System Temporary Supply Disruption**

December 16, 2025

Dear Customer,

We would like to inform you of a supply disruption for the CoaguChek XS Plus system (Material No. 05021537001). We recently became aware of an issue impacting the production transition of the legacy CoaguChek XS Plus system to the refreshed CoaguChek XS Plus system. Consequently, we have exhausted most of our current inventory, resulting in a temporary stock-out situation until the refreshed CoaguChek XS Plus system is launched with inventory available in Q1 2026.

Roche understands that this product is critical to our customers' operations and apologize for the temporary inconvenience this may cause. We are working to resolve the issue as quickly as possible and remain committed to supporting you throughout this period.

Please contact your Roche Diagnostics representative if you have any questions about the information in this memo.