

Roche Diagnostics Year End Shipping Schedule

October 23, 2025

To our valued customers,

Attached you will find important information regarding the Roche Diagnostics Order Processing and Shipping timelines for the 2025 holiday season. Shipping schedules are significantly impacted by holidays that occur in November and December.

Thanksgiving

- Roche Diagnostics will be closed on Thursday, November 27th and Friday, November 28th.
- Standing Orders scheduled to deliver between November 24 – December 1 may be processed early in an effort to deliver before the Thanksgiving holiday when possible.

Year End Holidays

- Roche Diagnostics will be closed on Wednesday, December 24th, Thursday, December 25th, and Friday, December 26th, as well as Wednesday, December 31st and Thursday, January 1st (2026).
- Customers are strongly encouraged to place orders before Wednesday, December 10th to ensure delivery before the year end holidays.
- Standing Orders scheduled to deliver during the last two weeks of the year may be processed early in an effort to arrive and deliver before year end when possible.

Please carefully review the calendar below and make any necessary changes to your purchasing schedule.

Sincerely,

Sally Carlson

Director, Order Fulfillment

November 2025 - January 2026

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
23	24	25	26	27	28	29
	Shipping cutoff is 3pm EST	Last Day for cold chain shipments this week Shipping cutoff is 3pm EST	Only Ambient shipments, no cold chain shipments Shipping cutoff is 3pm EST	Roche Closed No Carrier Service No Deliveries scheduled to ship or deliver on this date	Roche Closed Carriers in Service No Deliveries scheduled to ship on this date. Customers may receive ambient shipments	
30	DECEMBER 1	2	3	4	5	6
7	8	9	10	11	12	13
			Important Date: Place orders for products needed before the holidays.			
14	15	16	17	18	19	20
			Last day for cold chain and ambient shipments before the Christmas holiday			
21	22	23	24	25	26	27
	Last Day for Ambient & Cold Orders to be placed for shipments before the New Year's Holiday Shipping cutoff is 3pm EST	Shipping cutoff is 3pm EST	Roche Closed No Carrier Service No Deliveries scheduled to ship or deliver on this date	Roche Closed No Carrier Service No Deliveries scheduled to ship or deliver on this date	Roche Closed Carriers in Service No Deliveries scheduled to ship on this date. Customers may receive ambient shipments	
28	29	30	31	JANUARY 1	2	3
	Shipping cutoff is 3pm EST	Shipping cutoff is 3pm EST	Roche Closed No Carrier Service No Deliveries scheduled to ship or deliver on this date	Roche Closed No Carrier Service No Deliveries scheduled to ship or deliver on this date	Shipping cutoff is 3pm EST	
January 4	5	6	7	8	9	10
	Shipping cutoff is 3pm EST					



Roche Closed – No Shipments leaving from Roche
No Deliveries scheduled to Roche customers



Roche Closed – No Shipments leaving from Roche
Carrier Service Available; Orders in transit may deliver to customers if scheduled