



CustomerLetter

Discontinuation of the CoaguChek® XS Pro System

Product Discontinuation

Roche Diagnostics strives to provide the highest level of service and support for our products. To achieve this goal, we continually evaluate and refine our product lines to ensure the support our customers have grown to expect. There are times when the evaluation includes discontinuation of a product line.

This Customer Letter serves as notification that the CoaguChek XS Pro system will be discontinued and no longer available for ordering as of March 31, 2026. We understand that this may raise concerns for your ongoing operations. Rest assured, all test strips, controls, and other consumables will continue to be available to support continued use of the system. Additionally, customer support for the CoaguChek XS Pro system will continue to be available until further notice. All existing warranty obligations will be fully honored as long as inventory permits.

As an alternative solution, we will be launching a refreshed CoaguChek XS Plus system in Quarter 1 of 2026. The refreshed CoaguChek XS Plus system will be a suitable equivalent for the CoaguChek XS Pro system with the addition of the built-in barcode scanner for Operator IDs, Patient IDs, and QC materials. The CoaguChek XS Plus system is also CLIA waived, expanding usability to a wider variety of healthcare providers. For more information on the CoaguChek XS Plus system, please contact your Roche Diagnostics representative.

We value your understanding and cooperation as we navigate this important transition. We are committed to providing unwavering support during this period.

Phased-out Product	Catalog Number	Suggested Alternative Product	Catalog Number
CoaguChek XS Pro Meter Care Kit	05530199160	CoaguChek XS Plus Meter Care Kit	05021537001

Questions

Please contact Roche Diagnostics Point-of-Care Technical Service at 1-800-428-4674 if you have questions about the information in this Customer Letter.

COAGUCHEK is a trademark of Roche.

CoaguChek XS Pro

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