

Urisys® 1100 Analyzer Temporary Supply Disruption

November 10, 2025

Dear Customer,

We would like to inform you of the current stock-out of the cobas® Urisys 1100 analyzer (Material No. 03617556001). We recently became aware of a production disruption with our supplier due to a software rework of Urisys 1100 analyzer inventory, impacting our ability to receive shipments of the Urisys 1100 analyzers. As a result of this supply interruption, the Urisys 1100 analyzer is currently on back order.

We are working closely with our supplier to expedite the shipments of the reworked Urisys 1100 analyzers. The shipments are expected to arrive during the last week of November 2025. The Urisys 1100 analyzers will remain on allocation until January 2026, at which time, we expect to be back to normal supply levels.

Roche understands how critical this product is to operations and apologizes for any temporary inconvenience this may cause. Patient care is our priority, and we are working to resolve this supply interruption as quickly as possible.

Please contact your Roche representative with any questions.