



## Supply Interruption: 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (Ethyl Alcohol 61% w/w)

September 2025

Dear Valued Customer,

Solventum's Medical Surgical Business is experiencing a supply interruption to certain codes of 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (61% w/w ethyl alcohol). This includes the products listed in the table below. The estimated recovery dates for product availability are noted in the table.

Solventum is working as rapidly and diligently as possible to return the product to a normal supply situation. We will continue to provide updates if the situation changes.

We sincerely apologize for the disruption. If you have any additional questions, please contact your local representative, or Solventum Health Care Customer Helpline 800-228-3957. For assistance with dispensers or accessories, please contact your Solventum representative.

Thank you for your continued support.

Sincerely,

Solventum Medical Surgical Business

### Product List:

| Product Catalog Number     | Product Description                                                                                                                                               | Estimated Recovery Date             | Substitutes Available                                                                                                                                                   |
|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 9222                       | 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (61% w/w ethyl alcohol), 9222, 500 mL, 16.9 oz. pump bottle                                              | Backordered until February 28, 2026 | 9230 - 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (61% w/w ethyl alcohol), 9230, 1000 mL 33.8 oz wall mount bottle (requires wall dispenser 9240 or 9241) |
| 9230                       | 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (61% w/w ethyl alcohol), 9230, 1000 mL, 33.8 oz wall mount bottle (requires wall dispenser 9240 or 9241) | Available now                       |                                                                                                                                                                         |
| 9221                       | 3M™ Avagard™ D Instant Hand Antiseptic with Moisturizers (61% w/w ethyl alcohol), 9221, 88 mL, 3oz. purse size                                                    | Available now                       |                                                                                                                                                                         |
| Dispensers and Accessories |                                                                                                                                                                   |                                     |                                                                                                                                                                         |
| 9241                       | 3M™ Avagard™ D Manual Wall Dispenser, 9241, for use with 9230 Avagard D 1000 mL wall mount bottle                                                                 | Available now                       |                                                                                                                                                                         |
| 9240                       | 3M™ Avagard™ D Hands-Free Automated Wall Dispenser, 9240, for use with 9230 Avagard D 1000 mL wall mount bottle                                                   | Available – Contact Solventum Rep   |                                                                                                                                                                         |

|      |                                                                           |                                |                |
|------|---------------------------------------------------------------------------|--------------------------------|----------------|
| 9244 | 3M™ Avagard™ Floor Stand for use with 9240 Hands-Free Automated Dispenser | Backordered until October 2025 | None available |
| 9243 | 3M™ Avagard™ D Drip Tray for use with Wall Dispensers 9241 and 9240       | Available now                  |                |