

May 29, 2024

Dear Valued Customer,

Our records indicate your facility has a STERIS Reliance™ 333 Washer/Disinfector.

This letter is to inform you that effective **December 31, 2024**, STERIS will no longer accept orders for the **dedicated chemistries** used in the Reliance 333 Washer/Disinfector. The Reliance 333 Washer/Disinfector has not been sold since 2013 and has not been serviceable since 2022.

STERIS strives to deliver the highest level of Customer support in the industry. As part of that commitment, we want to provide you with advance notice of product discontinuations. Below please find a description of the specific dedicated chemistries used in the Reliance 333 Washer/Disinfector that are being discontinued once inventory is depleted:

- **RENU-KLENZ™ Neutral Instrument Detergent**
 - 1777BX – Renu-Klenz (4 x 1 Gal bag-in-box-case)
 - 1777BXEC – Renu-Klenz / Euro (4 x 3.78L bag-in-box-case)
- **Hinge-Free™ Instrument Lubricant**
 - 1031BX – Hinge-Free (4 X 1 Gal Bag-In-Box-Case)
 - 1031BXEC – Hinge-Free/Euro 4X3.78L B-I-B (Bag-In-Box)
- **Klenzyme™ Enzymatic Presoak and Cleaner (available until 1/31/25)**
 - 1673BX – Klenzyme Enzymatic Presoak Cleaner (4 x 1 gallon per case)
 - 1673BXEC – Klenzyme / Euro (4 x 3.78L bag-in-box-case)

We recognize the impact product obsolescence has on your facility. Unfortunately, there are no alternatives for these chemistry products and the Reliance 333 Washer/Disinfector cannot properly function without them.

Although there is no direct replacement for the Reliance 333 Washer/Disinfector, the AMSCO™ 2532 Single-Chamber Washer/Disinfector is a recommended alternative.

Your STERIS Capital Account Manager can provide addition information and assist with selecting a replacement product. We recommend your facility begins the budgeting process for a replacement Washer/Disinfector. Please contact your STERIS Capital Account Manager for more information.

Sincerely,



Bianca Paskert
Product Manager