

Chris Duffie

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TSC Life US, Inc.
PO Box 631014
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Dear Valued Mistral-Air® Customer:

Effective January 1, 2025, the Mistral-Air portfolio, formerly supplied by Stryker, will now be managed by TSC Life in the United States and Canada. This strategic move allows us to provide high-quality and innovative temperature management solutions directly to our valued customers nationwide. As the innovator and manufacturer of the Mistral Air portfolio, TSC Life has always been dedicated to excellence and innovation in our products. With a more pronounced presence in North America, we can ensure our customers receive the best possible service and support.

To prepare for this transition, please carefully read the following:

- **Mistral-Air Order Transition:** Your TSC Life US sales representative will work with you to establish new agreements and complete the necessary new vendor setup process for your ordering system to ensure continuity of supply for your Mistral-Air products. Our intent is to keep as much the same as possible in this transition, including the current channels of product distribution.
- **Current Mistral-Air Blowers:** Blowers currently at your facility may remain in place and utilized on a go-forward basis as TSC Life will assume responsibility for your Mistral-Air business.
- **Contact Information:** Please contact TSC Life's North American Business Transition Team at mistralair@tsc-life.com with any questions or inquiries related to the Mistral-Air portfolio.

TSC Life is a global MedTech company dedicated to providing advanced solutions for operating rooms, intensive care units, and urology, with a particular focus on patient temperature management. For over 30 years, TSC Life has been known for our commitment to excellence and reliability. Our flagship products include Mistral-Air for forced air warming, Fluido™ for blood and fluid warming, and the Broncoflex single-use bronchoscope. For more information, visit www.tsc-life.com.

We look forward to partnering with you and thank for your continued business and support.

Sincerely,

Chris Duffie
VP Commercial, TSC Life US
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