

January 7, 2025

Dear Valued Customer,

We are writing to provide an update on BP Cuff supply continuity. We understand the critical importance of supply continuity and are committed to providing transparent and proactive communications. We are providing this communication in alignment with our updates on [Baxter.com](https://www.baxter.com).

Baxter's manufacturing of BP Cuffs has continued to run on a 24/7 operation, with the recent exception of Dec. 25.

Current allocation guidance by category is listed below. As a reminder, these recommendations are in place to navigate unnaturally high order volumes and help achieve an equitable, efficient and responsible distribution of available supply.

We are working to remain agile in response to shifts in demand while balancing available capacity to run all SKU configurations. We continue to forecast additional capacity to come online in March of this year as part of our capacity expansion plan, including diversification of our manufacturing locations and capital equipment investments. In March, we anticipate accelerating the backlog recovery and returning to normalized lead times. Between now and March, we will continue to run 24/7 production and share regular updates with customers. You will see below that we are removing our allocation guidance on some categories effective Monday, Jan. 13.

Blood Pressure Cuff Type	Historical Allocation Guidance (Nov 18, 2024)	Historical Allocation Guidance (Dec 16, 2024)	Current Allocation Guidance (Jan 13, 2025)	Anticipated Allocation (Feb, 2025)
FlexiPort Standardization/RAW Soft	60%	75%	75%	85%
FlexiPort Fully-Configured Soft	20%	20%	20%	20%
Trimline Soft	80%	90%	No allocation	No allocation
FlexiPort Standardization/RAW Vinyl	60%	75%	75%	85%
FlexiPort Fully-Configured Vinyl	20%	20%	20%	20%
Trimline Vinyl	80%	90%	No allocation	No allocation
Neonatal Soft	100%	100%	No allocation	No allocation
Neonatal Vinyl	100%	100%	No allocation	No allocation
FlexiPort Standardization/RAW Reusable	90%	90%	No allocation	No allocation
FlexiPort Fully-Configured Reusable	100%	100%	No allocation	No allocation
Trimline Reusable	100%	100%	No allocation	No allocation
Two-Piece Reusable	100%	100%	No allocation	No allocation

Thank you again for your continued patience and understanding as we navigate this situation.

Should your team need additional information on cleaning and disinfecting protocol, please route those questions to HST_Medinfo@baxter.com.

Sincerely,

Your Baxter Representative