

September 15, 2025

Dear Valued Customer,

This letter is to inform you that Baxter (formerly Hillrom) will discontinue all technical phone support, service, repair, calibration, and parts support activities associated with our **Welch Allyn Connex** Vital Signs Monitor (CVSM) 6400 and 6500 Series effective December 31, 2025. As a reminder, we ended manufacturing of the CVSM 6400 and 6500 Series on September 30, 2018. We will continue to manufacture and service the CVSM 6700 and 6800 Series.

A selection of the impacted part numbers is attached in Appendix A of this letter.

To obtain more information about these products from Baxter or to create a transition plan for your facility, please contact your local sales representative.

We thank you for your business, partnership, and loyalty, and we look forward to continuing to serve your needs with other Baxter products. Please contact our customer service department or your Baxter representative with questions regarding this notice.

Sincerely,



David Levitskiy
Associate Manager, Global Product Management
Patient Monitoring
Baxter Healthcare Corporation

APPENDIX A

64HTPX-2	64HTXX-2	64HXPE-2	64HXPX-2	64HXXE-2	64HXXX-2	64MTPX-2	64MTXX-2
64MXPE-2	64MXPX-2	64MXXE-2	64MXXX-2	64NTPX-2	64NTXX-2	64NXPE-2	64NXPX-2
64NXXE-2	64NXXX-2	64XTXX-2	64XXPX-2	64XXXX-2	65HTPX-2	65HTXX-2	65HXPE-2
65HXPX-2	65HXTX-2	65HXXE-2	65HXXX-2	65MTPX-2	65MTXX-2	65MXPE-2	65MXPX-2
65MXXE-2	65MXXX-2	65NTPX-2	65NTXX-2	65NXPE-2	65NXPX-2	65NXXE-2	65NXXX-2
65XXXX-2	64XTXE-2	65XTXE-2	64XTPE-2	65XTPE-2			

64HTPX-3	64HTXX-3	64HXPE-3	64HXPX-3	64HXXE-3	64HXXX-3	64MTPX-3	64MTXX-3
64MXPE-3	64MXPX-3	64MXXE-3	64MXXX-3	64NTPX-3	64NTXX-3	64NXPE-3	64NXPX-3
64NXXE-3	64NXXX-3	65HTPX-3	65HTXX-3	65HXPE-3	65HXPX-3	65HXXE-3	65HXXX-3
65MTPX-3	65MTXX-3	65MXPE-3	65MXPX-3	65MXXE-3	65MXXX-3	65NTPX-3	65NTXX-3
65NXPE-3	65NXPX-3	65NXXE-3	65NXXX-3	64XTXE-3	65XTXE-3	64XTPE-3	65XTPE-3

64HTPX-4	64HTXX-4	64HXPE-4	64HXPX-4	64HXXE-4	64HXXX-4	64MTPX-4	64MTXX-4
64MXPE-4	64MXPX-4	64MXXE-4	64MXXX-4	64NTPX-4	64NTXX-4	64NXPE-4	64NXPX-4
64NXXE-4	64NXXX-4	65HTPX-4	65HTXX-4	65HXPE-4	65HXPX-4	65HXXE-4	65HXXX-4
65MTPX-4	65MTXX-4	65MXPE-4	65MXPX-4	65MXXE-4	65MXXX-4	65NTPX-4	65NTXX-4
65NXPE-4	65NXPX-4	65NXXE-4	65NXXX-4	64XTXE-4	65XTXE-4	64XTPE-4	65XTPE-4

64HTPX-5	64HTXX-5	64HXPE-5	64HXPX-5	64HXXE-5	64HXXX-5	64MTPX-5	64MTXX-5
64MXPE-5	64MXPX-5	64MXXE-5	64MXXX-5	64NTPX-5	64NTXX-5	64NXPE-5	64NXPX-5
64NXXE-5	64NXXX-5	65HXPE-5	65MTPX-5	65MTXX-5	65MXPE-5	65MXPX-5	65MXXE-5
65MXXX-5	65NTPX-5	65NTXX-5	65NXPE-5	65NXPX-5	65NXXE-5	65NXXX-5	64XTXE-5
65XTXE-5	64XTPE-5	65XTPE-5					

64HTPX-6	64HTXX-6	64HXPE-6	64HXPX-6	64HXXE-6	64HXXX-6	64MTPX-6	64MTXX-6
64MXPE-6	64MXPX-6	64MXXE-6	64MXXX-6	64NTPX-6	64NTXX-6	64NXPE-6	64NXPX-6
64NXXE-6	64NXXX-6	65HTPX-6	65HTXX-6	65HXPE-6	65HXPX-6	65HXXE-6	65HXXX-6
65MTPX-6	65MTXX-6	65MXPE-6	65MXPX-6	65MXXE-6	65MXXX-6	65NTPX-6	65NTXX-6
65NXPE-6	65NXPX-6	65NXXE-6	65NXXX-6	64XTXE-6	65XTXE-6	64XTPE-6	65XTPE-6

64HTPX-7	64HTXX-7	64HXPE-7	64HXPX-7	64HXXE-7	64HXXX-7	64MTPX-7	64MTXX-7
64MXPE-7	64MXPX-7	64MXXE-7	64MXXX-7	64NTPX-7	64NTXX-7	64NXPE-7	64NXPX-7
64NXXE-7	64NXXX-7	65HTPX-7	65HTXX-7	65HXPE-7	65HXPX-7	65HXXE-7	65HXXX-7
65MTPX-7	65MTXX-7	65MXPE-7	65MXPX-7	65MXXE-7	65MXXX-7	65NTPX-7	65NTXX-7
65NXPE-7	65NXPX-7	65NXXE-7	65NXXX-7	64XTXE-7	65XTXE-7	64XTPE-7	65XTPE-7

64HTPX-A	64HTXX-A	64HXPE-A	64HXPX-A	64HXXE-A	64HXXX-A	64MTPX-A	64MTXX-A
64MXPE-A	64MXPX-A	64MXXE-A	64MXXX-A	64NTPX-A	64NTXX-A	64NXPE-A	64NXPX-A
64NXXE-A	64NXXX-A	65MTPX-A	65MTXX-A	65MXPE-A	65MXPX-A	65MXXE-A	65MXXX-A
65NTPX-A	65NTXX-A	65NXPE-A	65NXPX-A	65NXXE-A	65NXXX-A	64XTXE-A	65XTXE-A
64XTPE-A	65XTPE-A						

64HTPX-B	64HTXX-B	64HXPE-B	64HXPX-B	64HXXE-B	64HXXX-B	64MTPE-B	64MTPX-B
64MTXE-B	64MTXX-B	64MXPE-B	64MXPX-B	64MXXE-B	64MXXX-B	64NTPE-B	64NTPX-B
64NTXE-B	64NTXX-B	64NXPE-B	64NXPX-B	64NXXE-B	64NXXX-B	64XTPX-B	64XTXX-B
64XXPE-B	64XXPX-B	64XXXE-B	64XXXX-B	65HTPX-B	65HTXX-B	65HXPE-B	65HXPX-B
65HXXE-B	65HXXX-B	65MTPE-B	65MTPX-B	65MTXE-B	65MTXX-B	65MXPE-B	65MXPX-B
65MXXE-B	65MXXX-B	65NTPE-B	65NTPX-B	65NTXE-B	65NTXX-B	65NXPE-B	65NXPX-B
65NXXE-B	65NXXX-B	65XTPX-B	65XTXX-B	65XXPE-B	65XXPX-B	65XXXE-B	65XXXX-B
64XTXE-B	65XTXE-B	64XTPE-B	65XTPE-B				

64HTPX-N	64HTXX-N	64HXPE-N	64HXPX-N	64HXXE-N	64HXXX-N	64MTPX-N	64MTXX-N
64MXPE-N	64MXPX-N	64MXXE-N	64MXXX-N	64NTPX-N	64NTXX-N	64NXPE-N	64NXPX-N
64NXXE-N	64NXXX-N	65HTPX-N	65HTXX-N	65HXPE-N	65HXPX-N	65HXXE-N	65HXXX-N
65MTPX-N	65MTXX-N	65MXPE-N	65MXPX-N	65MXXE-N	65MXXX-N	65NTPX-N	65NTXX-N
65NXPE-N	65NXPX-N	65NXXE-N	65NXXX-N	64XTXE-N	65XTXE-N	64XTPE-N	65XTPE-N

64HTPX-Y	64HTXX-Y	64HXPE-Y	64HXPX-Y	64HXXE-Y	64HXXX-Y	64MTPX-Y	64MTXX-Y
64MXPE-Y	64MXPX-Y	64MXXE-Y	64MXXX-Y	64NTPX-Y	64NTXX-Y	64NXPE-Y	64NXPX-Y
64NXXE-Y	64NXXX-Y	65HTPX-Y	65HTXX-Y	65HXPE-Y	65HXPX-Y	65HXXE-Y	65HXXX-Y
65MTPX-Y	65MTXX-Y	65MXPE-Y	65MXPX-Y	65MXXE-Y	65MXXX-Y	65NTPX-Y	65NTXX-Y
65NXPE-Y	65NXPX-Y	65NXXE-Y	65NXXX-Y	64XTXE-Y	65XTXE-Y	64XTPE-Y	65XTPE-Y

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